



TELEPHONE NUMBER

[Empty box for telephone number]

APPLICATION FOR RESIDENTIAL SERVICE

Name of Applicant: \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Social Security # \_\_\_\_\_ Drivers License # \_\_\_\_\_ State \_\_\_\_\_

Service Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mailing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Previous Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Employer \_\_\_\_\_ Work Phone# \_\_\_\_\_

Cell Phone# \_\_\_\_\_

Nearest Relative Not Living With Applicant:

Name \_\_\_\_\_ Phone # \_\_\_\_\_

Address \_\_\_\_\_ Relationship \_\_\_\_\_

Everything that I have stated in this application is correct to the best of my knowledge. I authorize Plains Communication Services, L.L.C., to check my credit history through Online Utility Exchange and to answer future questions about its credit experience with me. (The amount of the deposit which may be required of an applicant for the purpose of establishing credit shall be the amount of an expected ninety days toll and sixty days local service - \$235.00). Note: All personal information Plains Communication Services, L.L.C. accumulates pertaining to your account is available to you, the applicant, at any time.

Plains Communication Services, LLC, service is for a minimum of 24 months following installation (i.e. the commitment period). If service is disconnected before the commitment period is complete, a \$200 service charge will apply.

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_

Co-Signer: If no credit check, deposit or credit reference, must have a co-signer for Long Distance or Broadband Service

Co-Signer Signature \_\_\_\_\_ Date \_\_\_\_\_

I do hereby assume full financial responsibility of this applicant's telephone bill as issued by Plains Communication Services, L.L.C..

Are you moving an existing telephone number to Plains Communication Services? Yes \_\_\_\_\_ No \_\_\_\_\_



## OPTIONAL FEATURES for phone service

Call Feature	Monthly Charge	Yes	No
Inside Wire Maintenance	\$4.50		
Voice Mail	\$4.50		
Voice Mail to Email	\$6.50		
Call Waiting	\$1.50		
Cancel Call Waiting	\$0.50		
Caller I.D. (Name & Number)	\$4.25		
Caller ID/CW Identity	\$1.00		
Speed Dialing (8 digit)	\$1.50		
Speed Dialing (30 digit)	\$3.50		
Three Way Calling	\$1.50		
Automatic Recall	\$2.00		
Automatic Call Back	\$2.00		
Help Line	\$1.50		
Call Forwarding	\$1.50		
Call Forward Busy	\$1.00		
Remote Call Forwarding	\$0.50		
Distinctive Ringing	\$3.00		
Off Premise Extension	\$2.50		
Prerecorded Message	\$10.50		
Additional Directory Listings	\$2.50		
Unlisted Number	\$1.50		
Unpublished Number	\$2.00		
900 Blocking (within 60 days)	N/C		
Toll Restriction	N/C		
Per Line Blocking	N/C		

<u>          </u> Published in Directory as: _____	No Charge
<u>          </u> Additional Directory Listing: _____	\$2.50/month
<u>          </u> Unlisted (Not in directory but available through directory assistance)	\$1.50/month
<u>          </u> Unpublished (Not in directory or directory assistance)	\$2.00/month

Directory listing does not apply to Internet only or toll only accounts

           Plains Long Distance is available for .11 cents per minute, any time to any number in the 48 contiguous states, with no additional charges.

Service	Monthly Fee	
	Residential	Business
Nonrecurring STANDARD Installation*	\$199.95/one time	\$199.95/one time
10 Mbps download/5 Mbps upload (includes phone)	\$64.95	\$89.95
25 Mbps download/10 Mbps upload	\$56.95	\$89.95
50 Mbps download/25 Mbps upload	\$69.95	\$99.95
100 Mbps download/50 Mbps upload	\$89.95	\$119.95
200 Mbps download/100 Mbps upload	\$199.95	\$229.95
300 Mbps download/100 Mbps upload	\$245.95	\$275.95
500 Mbps download/100 Mbps upload	\$325.95	\$355.95
1 Gbps download/100 Mbps upload	\$359.95	\$389.95
1 Gbps download/1 Gbps upload	\$985.95	\$1015.00
Basic Telephone Service	\$15.00	\$26.25
Router Lease, Repair, Replacement	\$7.00	\$7.00
Router Lease, Repair, Replacement for High Bandwidth	\$15.00	\$15.00

\* Additional charges may apply, depending on your location.

Acknowledged this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ by \_\_\_\_\_  
Print Name

\_\_\_\_\_  
Telephone Number
Signature

We recommend that any wireless networks within your home or business are secured at the time of setup to prevent any unauthorized access on the network. The account holder is responsible for any illegal activity that is traced back to your IP address.

\_\_\_\_\_  
Signature

Username \_\_\_\_\_ Password \_\_\_\_\_

Preferred Email \_\_\_\_\_



## CUSTOMER PROPRIETARY NETWORK INFORMATION NOTICE OF CHANGES

The FCC will be implementing new rules shortly that will further strengthen the protection of your Customer Proprietary Network Information (CPNI). This effort by the Commission is in response to the practice of “pretexting” and provides additional privacy safeguards that will limit pretexters’ ability to obtain unauthorized access to your CPNI. “Pretexting” is the practice of pretending to be a particular customer or other authorized person in order to obtain access to that customer’s call detail or other private communication records. Several changes will be implemented that will affect the way **Plains Communication Services, L.L.C. (PCS)** will conduct business with you in the future. Specifically, we are required to implement passwords for any customer initiated calls requesting call detail, be able to authenticate who you are as well as any additional authorized contacts you add to your account, and we are to notify you, as well as law enforcement should there be any unauthorized changes to your password, address, or account information. The new rules require that you provide a password before **PCS** can release certain information about your account. To establish a password, please fill out the information below, or contact a customer service representative at 970-358-4211. **PCS**, in compliance with the FCC rules, will utilize new authentication methods to ensure that we are dealing with the authorized contact. Capital credits checks and allocations are written or sent to the person(s) whose name(s) is on the membership. Please be aware that simply by adding a person(s) name to your account does not entitle that person to any membership privileges or allow the any portion of capital credit funds. To add a name(s) to your current membership you will need to contact our office personally and indicate the person(s) name you wish to add. In order for **PCS** to discuss any details about your account with another party, such as your spouse, sibling, or other, they must be authorized by you and added to your account. If you would like to add another authorized contact to your account, such as a spouse or child, please fill out the information below or contact a customer service representative at the telephone number listed above. These rule changes are meant to protect you and your valuable customer proprietary information and to safeguard your privacy.

**Please fill out the following information:**

Question for authentication: What city were you born in? \_\_\_\_\_

Question for authentication: What is the name of your favorite pet? \_\_\_\_\_

\_\_\_\_\_ No, I do not want to add any additional authorized contacts to my account.

\_\_\_\_\_ Yes, I would like to add the following as an authorized contact for my account.

Additional Authorized Contact Name: \_\_\_\_\_

Account Telephone Number(s): \_\_\_\_\_ Service Address: \_\_\_\_\_

Restricted Information Password: \_\_\_\_\_

Authorized By: \_\_\_\_\_ Date: \_\_\_\_\_

(Signature of person currently listed on account)

Please return this completed form to: Plains Telephone/Plains Communication Services  
6488 US Hwy 36  
PO BOX 123  
Joes, CO 80822  
970-358-4211 - voice  
970-358-4505 - fax  
plains@plainstel.com - email