



## **Plains Skitter Television Bundle Agreement**

### **Service to be Provided**

All current channels in the video lineup, local telephone service with 3 calling features of your choice, and 20/10 Mbps broadband connection.

### **Term of Agreement**

The term of this agreement will be two (2) years from the date of Skitter service installation. Installation cost is due prior to installation.

If prior to the end of your term of commitment, your Skitter Video product is disconnected for ANY REASON (for example and without limitation, if you cancel your video service because you move to a location where you cannot receive programming) and all programming and other prices, fees and charges for your term commitment have not yet been paid in full, you agree to pay, and we will automatically charge, a cancellation fee of \$200 to your account.

The following "Leased Equipment" provided to you under this Agreement is leased and remains the property of Plains Telephone at all times: set top box(es), remote control(s), modem, switch(es) and power line adapters. You agree to return ALL Leased Equipment within thirty (30) days following disconnection of your service. If you do not, Plains Telephone will charge the following to your account: Standard non-DVR set top box, \$199; DVR set-top box \$299; Remote Control, \$10; Switch, \$50; Powerline adapters, \$145.60; power supply, \$20. If your account is involuntarily deactivated for failure to pay your bill or otherwise, Plains Telephone will charge the applicable Unreturned Equipment Charge(s) to your account. If you return the Leased Equipment in accordance with this Agreement, such "Unreturned Equipment Charge(s)" will be refunded upon Plains Telephone's receipt of the applicable Leased Equipment.

You may use the Leased Equipment provided under this Agreement only while you remain an active customer in good standing and in compliance with this Agreement. You must return ALL such Leased Equipment including power cords, in good operating condition, normal wear and tear excepted, within 30 days following disconnection of your Plains Telephone service. You are responsible for, and shall bear all costs and expenses of returning the Leased Equipment. You also have the option of contacting Plains Cooperative Telephone business office at (970) 358-4211 to request that Plains Telephone perform an in-home service call to remove the Leased Equipment at Plains Telephone's in-home service call rate, which is subject to change at any time.

### **30-Day Satisfaction Guarantee**

Applies to only Plains Skitter Video customers. To be eligible, customers must cancel service no later than the 30<sup>th</sup> day after service installation, and return all leased equipment, including power cords, within 30 days of disconnection date at customer's expense.

- We expressly reserve the right to change any and all prices, fees and charges at any time and from time to time, after initial six (6) month promotion period.
- We reserve the right to change packages, programming, programming suppliers, services offered by programming suppliers, features and functionality at any time and from time to time, including, without limitation, during any term commitment to which you have agreed.
- Subscriber acknowledges that some programming may “blackout” due to content providers’ obligations and Plains Skitter Video is not responsible for any programming content.
- We reserve the right to change your payment terms if you fail to make payments by your due date.
- You are still bound by this agreement if you change your residence.
- Do not sign this Agreement until you have read the entire Agreement.

Description	Fee Amount
Network Maintenance	\$14.95 per month
DVR Set-top Box (Installed)	\$199 each
DVR Set-top Box Replacement	\$299 each
1 <sup>st</sup> Standard Set-top Box	FREE
Standard Set-top Box Replacement	\$160
Each Additional Box	\$6.00 monthly
Early Termination Fee	\$200
First Six Month Subscription Fee	\$119 monthly
Subscription after initial period*	\$166.99 Monthly
Powerline Adapter	\$145.60 (Dependent upon number of set-tops)

Customer Name: \_\_\_\_\_ Customer Signature: \_\_\_\_\_

Phone: \_\_\_\_\_ Date \_\_\_\_\_

Email Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

DVR: \_\_\_\_\_ YES \_\_\_\_\_ NO

# OF SET TOP BOXES \_\_\_\_\_

\*Price subject to market changes

