

LIFELINE LOW INCOME ASSISTANCE PROGRAM

You may be eligible for discounts of \$9.25 on your monthly telephone charges.

Lifeline is a government benefit program that provides monthly discounts on ONE telephone service (wireline or wireless) for low-income consumers. Lifeline is a non-transferable benefit and is available to eligible low-income consumers in every state, territory, common wealth and on Tribal lands. You must be eligible to enroll, and you must re-certify your eligibility with the service provider every year. Federal rules prohibit eligible consumers from receiving more than one Lifeline service per household.

Through the assistance program administered by the Federal government called “Lifeline”, eligible individuals who are currently receiving benefits via one of the following programs may also be eligible for a discount on their Basic Telephone Service. Toll blocking is available at no charge for low income customers that qualify.

Individuals may qualify for this discount by being a participant in one of the following programs:

- Public Housing Assistance (FPHA) or Section 8
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Veteran’s Pension and Survivor Benefit

Participation in a Federal program alone, such as Social Security, does not constitute eligibility for these phone charge discounts. The legislature expanded eligibility to include all residents who have a monthly household gross income at or below 135 percent of the federal poverty level. Lifeline is a government assistance program, service is non-transferable.

Only eligible customers may enroll and the program is limited to one discount per household. To determine if you are eligible, please go to [Do I Qualify?](#) This will walk you through a few questions and inform you if you qualify for the discount. To apply for the Lifeline discount, please complete the form and return it with the proper documentation to the Plains office and we will then verify your eligibility. [Please click here for the Lifeline Application](#) or contact the business office.

If you have questions or need to contact the Plains Cooperative Telephone Association business office, please call (970)358-4211. Visit www.lifelinesupport.org for more details about getting connected to the program.